

## Re: Our Internal Waiting List

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**Michael** [REDACTED] <[REDACTED]>

Sun, 04 May 2025 08:45:14 -0400

To "board"<[REDACTED]>

Tags WW

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Hi [REDACTED],

Thanks for letting me know that this issue will be on the agenda at the next Board meeting.

You wrote to me that our employees "should be able to tell [me] where [I am] located on the waiting list". Yes, I know that they should be capable of doing this. The problem here is that they have decided that they will not do so. As you have read, they have made this very clear.

You added "Are there other instances where you feel the employees are controlling us? Do let us know."

There will be no way to count how many times that we have been controlled by our employees until we administer a proper survey. I think that we did a survey a while ago but, as I recall, only the positive results were presented. If your car has a broken distributor, you'll wanna look at that, and not at the oil filter. It's good if you have a nice oil filter, but the issue with the distributor will still need to be addressed.

I think that we should do another survey about our employees and focus mainly on what they need to do better, or the things they need to stop doing all together (like disregarding our bylaws, for example).

Below, I've put a six examples of our employees behaving in a

controlling manner. I want to make clear the fact that this isn't about me. This is about all of us. It is important that we acknowledge ALL of our struggles.

example 1:

Our employees instructed me to give them the key to our Display Case. I didn't reply to this email.

We, The Membership, are the owners of the Display Case, and the Display Case Committee are the Custodians of this key.

[REDACTED]

example 2:

Our employees decided that they will no longer provide an updated Internal Waiting List in the Copy Room. We have been providing this list to ourselves for as long as I can remember. I've been here for about 45 years.

example 3:

Apparently, our employees have decided to not fix my Range Hood Lights. I believe that they did not ask us for permission to make this change.

example 4: We have a neighbour who has been [REDACTED], for years. At one point, [REDACTED]. Because of this, our neighbour has endured great [REDACTED] hardship, for years. Our employees refuse to acknowledge their mistake.

example 5: I don't remember us having a vote about the replacement of the main doors in the lobby of our mid-rise. Did we choose that? ...I don't know.

example 6: One time one of our employees became aggressive with me in my unit. I asked him to leave. Instead of leaving, he became even more aggressive. I asked his underling for help, and he awkwardly gestured to the angry person that they should leave. When I reported this incident to our employees in the office, they chastised me for mentioning that the angry man had a very strong odour. It seems to me that our employees have decided that it is okay for them to make us feel threatened in our own homes. I believe that this decision should have been brought

to the membership before implementation.

If we do a proper assessment, we might be able to focus on this continuing problem. If we choose to do a proper assessment, we must allow ourselves to report our experiences anonymously.

**Anonymity is crucial because many of us rightfully fear retribution.**

Thanks again for your attention.

: ) Michael

Michael [REDACTED]

Unit [REDACTED]

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----- On Wed, 30 Apr 2025 17:10:49 -0400

<[REDACTED]> wrote ---

Hi Michael.

I've put this on the board agenda for next meeting which is May 21, 2025.

In the meantime, office should be able to tell you where you are located on the waiting list. If they don't, please let us know.

Are there other instances where you feel the employees are controlling

us? Do let us know.

Thanks

██████████

On 2025-04-30 01:49, Michael ██████████ wrote:

Hi ██████████,

I've lived here for about 45 years, so I know that we have always had a copy of the internal waiting list in the copy room, available for all of us to see. There are no issues about privacy because there isn't any information on the list that is confidential. I guess if a member doesn't want their neighbours to have their contact info, they could ask the office to redact that from the copy room version.

I made a copy of the list a hand full of months ago. It had wrong information on it. I hope that our employees who control us have a version of the list that is correct. We must be able to know what our employees are doing. This is very important.

I trust that the Board will stop our employees from controlling us.

I won't be publishing the article right away. I'll wait to see if the Board continues to allow our employees to control us.

Thanks again for your attention to this.

: ) Michael

Michael ██████████  
██████████  
Unit ██████████

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----- On Tue, 29 Apr 2025 12:45:55 -0400  
<[REDACTED]> wrote ---

Hi Michael,

Let me look into this more deeply with the board members and I'll get back to you. Maybe hold off on the article until we have all the facts and to see if we need to adjust the procedure with the office.

My experience (very old) was that you could be told where you are on the list, but not where others are on the list due to privacy.

Best

[REDACTED]

2025-04-29 11:37, Michael [REDACTED] wrote:

Hi [REDACTED],

Thanks for getting back to me so quickly : )

I'm working on an article about this because, in response to my request for info about my position on the Internal Waiting List, [REDACTED] wrote the following:

*"While there may have been a communal copy of the internal waitlist in the past, Management is no longer providing this to members. Management is also not accepting inquiries regarding members' position on the internal waitlist. All of*

*the Co-ops waitlists are administered at the discretion of Management in accordance with the Co-ops Bylaws."*

Based on your reply to my email, I'm guessing that you don't know anything about this.

Any clarification that you could offer would be greatly appreciated.

Thanks again, [REDACTED]. I appreciate your attention to this.

: ) Michael

Michael [REDACTED]  
[REDACTED]  
Unit [REDACTED]

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----- On Mon, 28 Apr 2025 18:18:54 -0400  
<[REDACTED]> wrote ---

Hi Michael,

Are you wanting to know your own position on the internal waitlist? The office can tell you. Are you being told you can't know your position on the waitlist? Just wondering what is prompting the article and maybe the board can help?

Best,

[REDACTED]

( [REDACTED] )

On 2025-04-28 09:12, Michael [REDACTED] wrote:

Hello Board,

I'm working on an article, for The Weekly, about the fact that we no longer have access to our Internal Waiting List.

For the article, would you please answer the following two questions?

1. What is the name of the person who decided that we no longer have access to our Internal Waiting List?
2. On what date was this decision made?

I've also provided an opportunity for our office staff to reply to these two questions.

Thanks,

: ) Michael

Michael [REDACTED]  
[REDACTED]  
Unit [REDACTED]